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EASE **UGO**  
*Mobility*

**Operation and  
installation manual**



1. Electric scooter are suitable for age 16-80. If you are tired or lack energy, please do not ride it. Inexperienced users should ride carefully. Children should not use this electric scooter or play with its parts and do not clean or maintain it. When riding, the vibration of the scooter will cause the driver's body to vibrate.

2. Please read the instructions carefully before use, and use this scooter properly comply with the instructions strictly.

3. Notice: To charge the battery, please use the charging adapter compatible with the scooter.  
(Model: FY-0634201500)

4. When the product is scrapped

- (1) The battery must be removed from the device before scrapping.
- (2) When removing the battery, the device must be disconnected from the power supply.
- (3) The battery should be disposed properly.

5. This device contains a non-replaceable battery pack.

## About Manual

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This manual is suitable for two-wheel electric scooter, please read this manual carefully to ensure:

- × Quickly know the basic operation and riding methods of two-wheel electric scooter.
  - × Familiar with safe riding rules and get a safe and pleasant riding experience.
  - × Understand the structure and operation mode of two-wheel electric scooter, and regular maintenance methods.
- If you have any questions or want to know more about us, please contact an authorized dealer or customer service.

### Please pay special attention to the following signs and related content



**Danger!**  
May cause serious property damage or personal injury



**Notice!**  
Improper operation can cause the product to work abnormally or malfunction



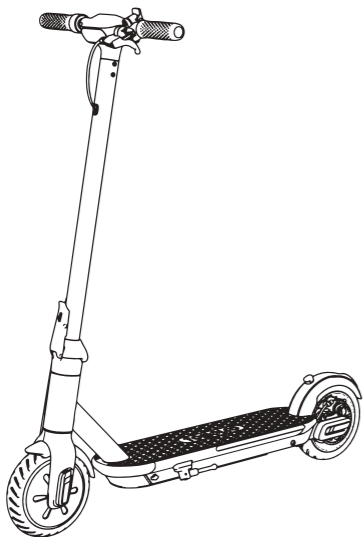
Message notification

# Catalogue

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## Chapter 1 Product and accessories



\*Please check carefully that the parts in the package are intact.

### Parts List

User manual x 1

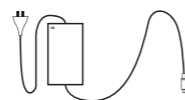
Pole screw M5 x 6



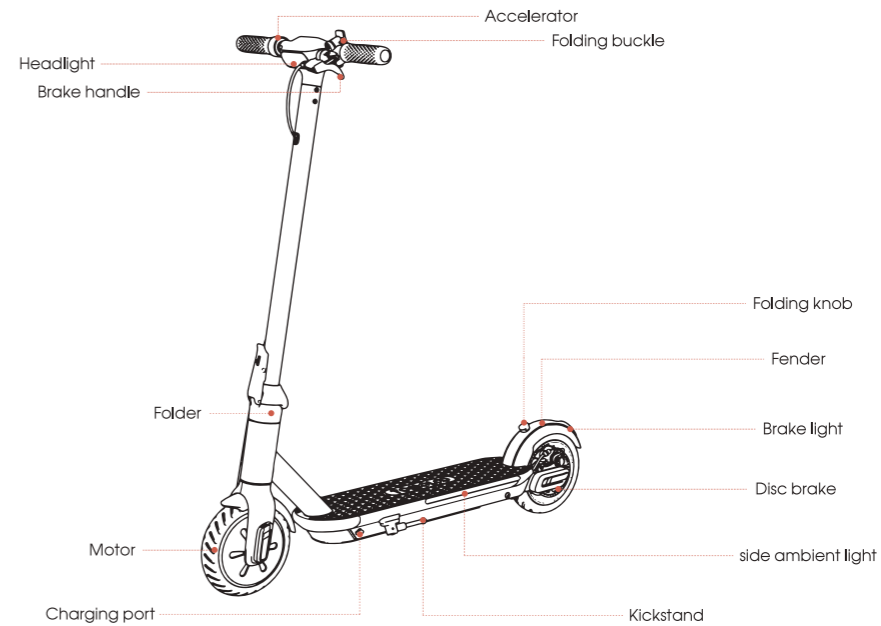
Allen key M5 x 1, M3 x 1



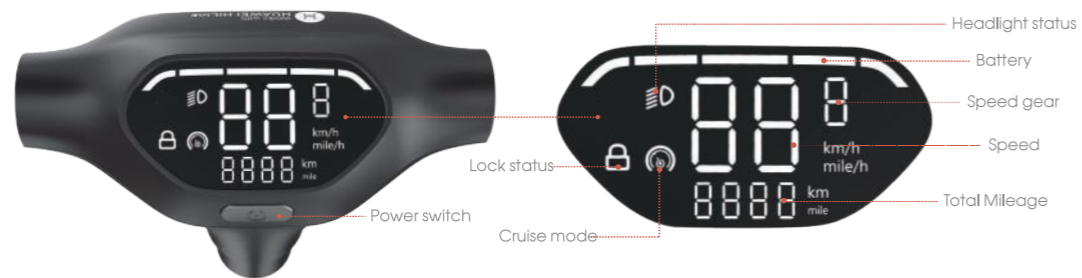
Charging adapter x 1



## Chapter 2 Function and icon description



## Control panel



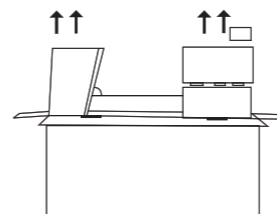
### Control instructions

Use the control panel to control scooter, the specific features are as follows.

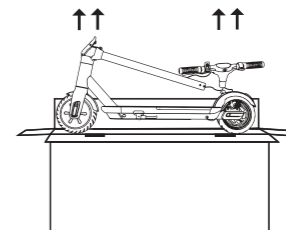
1. Speedometer display : the current driving speed of the electric scooter. When the electric scooter out functioned, the speedometer will display the fault error code.
2. Bluetooth display: the long bright Bluetooth icon indicates that the electric scooter has been successfully connected to the mobile device.
3. Lock display: operate through U•GO Mobility APP . See app for detailed operation.
4. Power display: the remaining power of the battery is displayed by 5 gear display lights, and each gear display light represents about 20% of the full power of the battery.
5. Switch:
  - ① Turn on/off the electric scooter; press the switch button for about 2 seconds.
  - ② Turn on/off the headlight; press the switch button once after power on.
  - ③ Gear Adjustment : press the switch button twice in quick succession after power on.
  - ④ Total mileage display; press the switch button three times in quick succession after power on, and then press the switch button three times in quick succession to return to the speed display. When pushing or riding, it can automatically turn to the speed display.
6. Cruise control: Cruise mode is off by default and can be opened through mobile app. When you ride at the same speed for more than 8 seconds, it will start the cruise mode. After braking or changing the speed, it will automatically exit the constant speed cruise mode.

## Chapter 3 installation guide

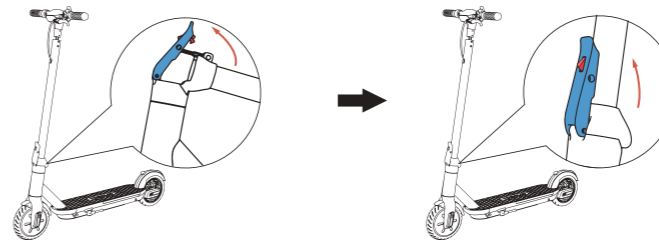
1. Take out the inner bracket of the electric scooter fixed in the packing box.



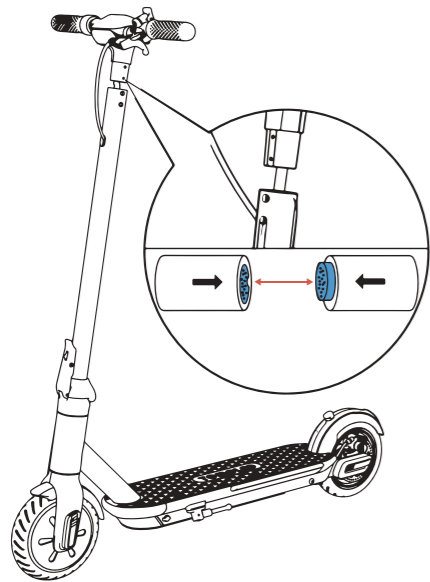
2. Take out the electric scooter in the packing box.



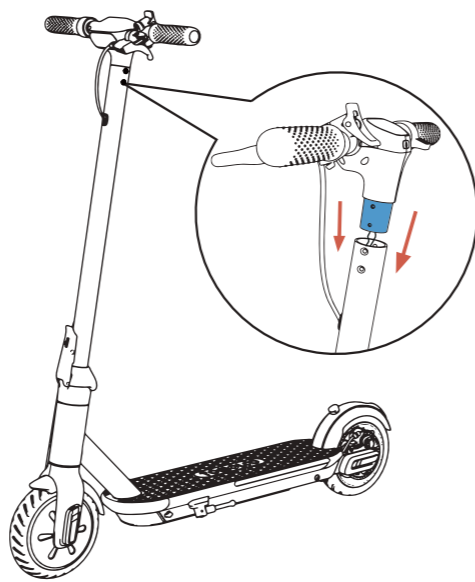
3. Hold the scooter upright, After the pole is completely upright, push the folding buckle handle (the blue part of the image) inward until the safety latch (the red part of the image) is stuck in the upright pole.



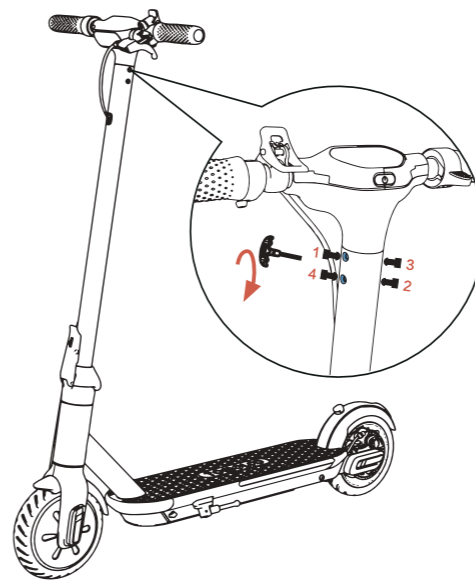
4. Before inserting the head into the pole, align the communication line with the arrow to the card slot for installation.



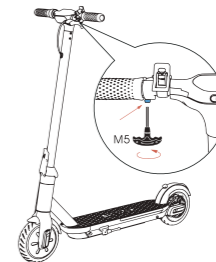
5. Insert and install the head into the pole.



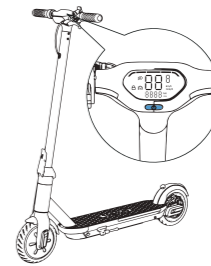
6. Use the M3 Allen key, twist the screws slightly in order of the below picture. Tighten the screws thoroughly after fixed the scooter head.



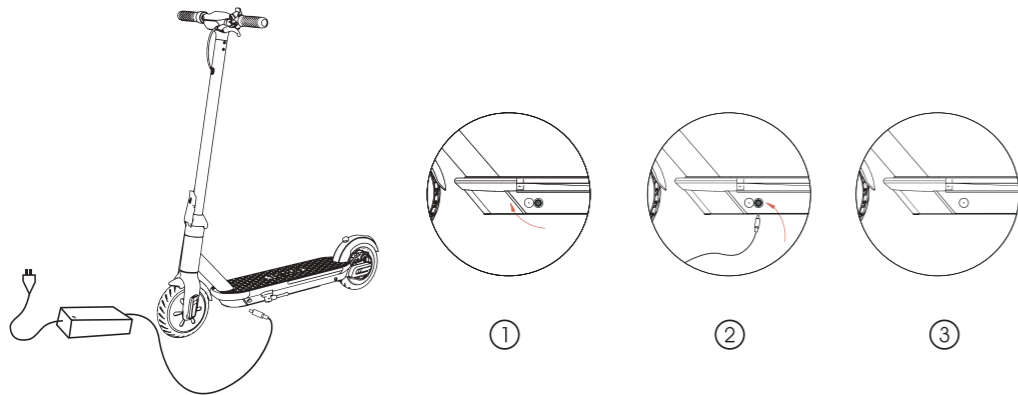
7. Use the M5 Allen key of the tool bag to install the brake handle to a comfortable angle (as shown in the picture).



8. Do the power on/off testing after installation finished.

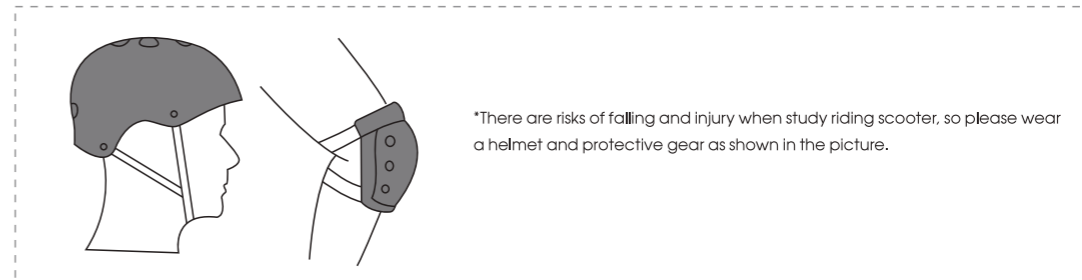


## Chapter 4 Charging instructions

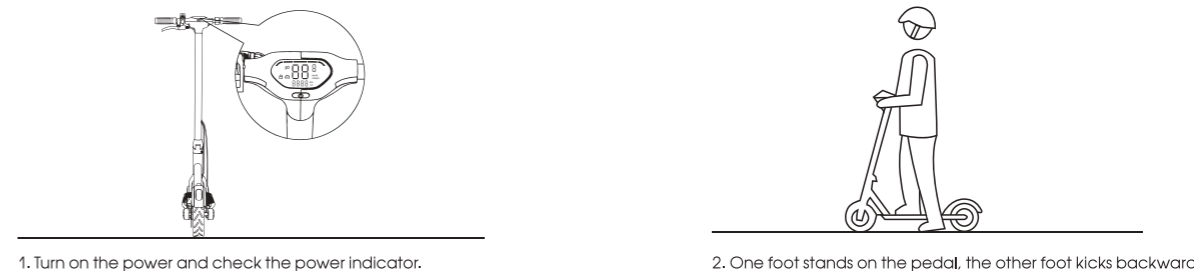


1. Open the rubber cap.
  2. Insert in the charging plug. After the power is turned on, the red light of the charger is on, which means that the scooter is charging, and the green light of the charger is on, which means that the scooter is fully charged.
  3. Turn off the power, pull out the charging plug and fasten the rubber cap.
- 21700 power lithium battery with stronger stability and more safety is selected as the battery, with more than 500 charging and discharging cycles, and the battery life is about 35km at full charge.

## Chapter 5 How to ride

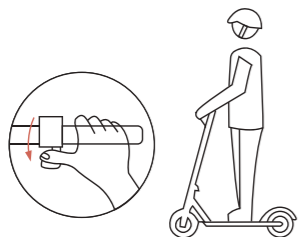


\*There are risks of falling and injury when study riding scooter, so please wear a helmet and protective gear as shown in the picture.

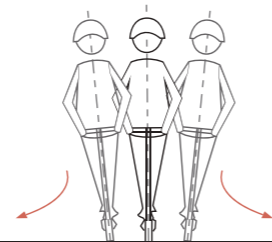


1. Turn on the power and check the power indicator.

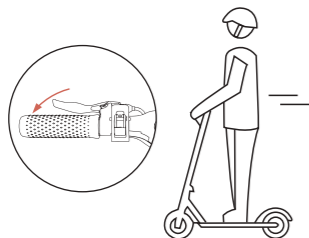
2. One foot stands on the pedal, the other foot kicks backward.



3. When the electric scooter is sliding, the other foot steps on the pedal. After the feet step on the pedal, slightly press the throttle (speed above 3km/h will start the throttle) Cruise mode is off by default and can be opened through mobile app.



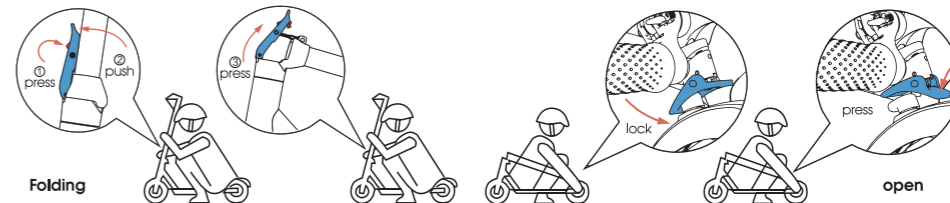
4. Before turning, activate the direction indicator and when turning, you need to lean the body slightly toward the direction of turning and turn the handle slowly.



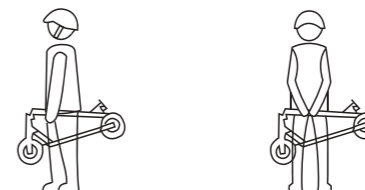
5. When deceleration is required, release the throttle slowly. When braking, the brake light will flash after holding the brake handle tightly.

Note: the above riding instructions are applicable to the non-zero start mode. If it is set to the zero start mode, it can be started by gently pressing the throttle without assistance. In this mode, do not press the throttle when pushing to prevent accidents. You can switch the mode in app.

## Chapter 6 Folding and transportation



1. Folding: please hold the upright pole first, press the safety lock (the red part in the picture) with a little force, push the folding handle outward (the blue part in the picture), put down the upright pole, and hang the folding clasp hook on the mudguard folding knob.
2. Open: gently press the folding clasp to erect the upright pole. When the upright pole is completely upright, push the folding clasp handle inward until the safety lock catches in the upright pole.



Transportation

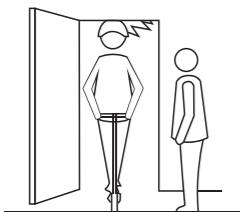
3. Transportation: after folded successfully, use one hand or two to hold the folding rod to transit.



## Chapter 7 Security & Protection



⚠ Please avoid riding in the rain.



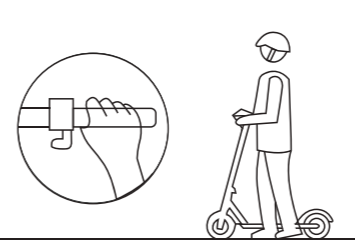
⚠ Pay attention to the impact when entering the door, elevator and other high obstacles.



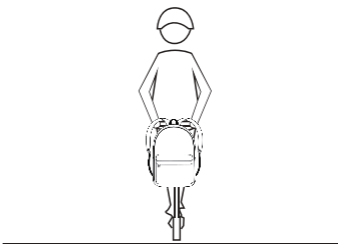
⚠ Do not pass at high speed when encounter speed bump/ elevator threshold/pothole and offbeat pavement. Please keep medium-low speed on bumpy road(5/10Km/h). Slightly bend your knees let you better adapt to the above complex road.



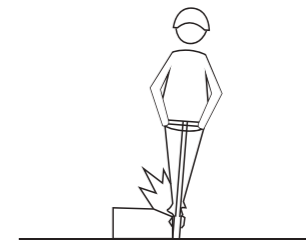
⚠ Don't speed up while going downward.



⚠ Don't press throttle when walking with the electric scooter.



⚠ Don't hang on the handlebar.



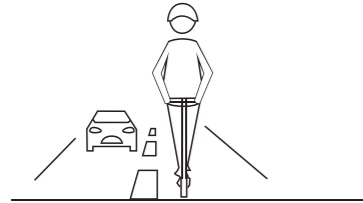
⚠ Please avoid obstacles.



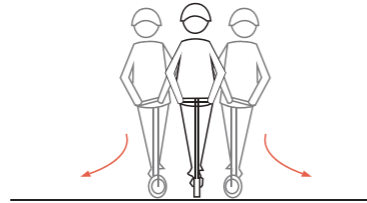
⚠ Don't riding with single foot on the pedal.

Warm prompt:

Don't try to do dangerous action



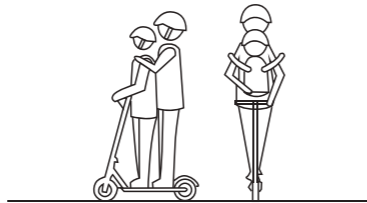
⊗ No riding into the residential complex with mixed flow of people and vehicles and lane of motor vehicle.



⊗ Don't turn handlebar substantially on the high speed.



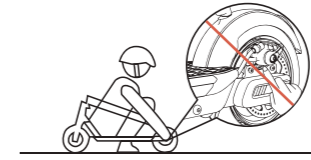
⊗ No riding under the ponding water area that deeper than 2cm.



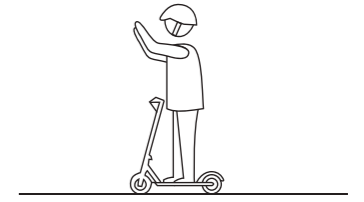
⊗ No riding when more than one person on an electric scooter or with children.



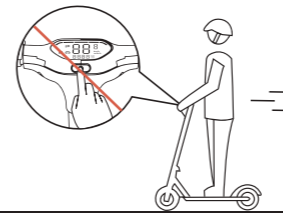
⊗ Don't step on the Rear mudguard.



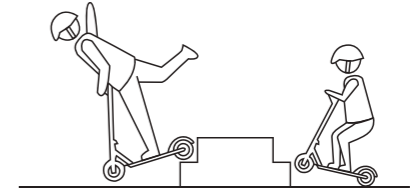
⊗ Don't touch disc brake while riding.



⊗ Don't leave the handlebar with both hands when riding



⊗ Do not adjust gears to avoid unnecessary injury when riding.



⊗ No jump up and down stairs or obstacles.

## Safety instructions

- An electric scooter is a sporting entertainment tool that is not a vehicle, but once you riding it into a public area, there are also potential safety risks. Follow instructions in this manual to ride for the maximum to protect you and the others' safety. And ensure your riding is compliance with national and provincial regulations and traffic regulations.
- At the same time, you need to understand, once you have an electric scooter on a public road or other public place, you may be exposed to the risk of unauthorized driving / improper operation of others or vehicles, even if you are in full compliance with this safe riding guide. It is important to be vigilant and maintain the proper speed during driving, and it is important to maintain a reasonable safety distance with others and other transports. Please be vigilant and ride at low speed before entering unfamiliar terrain.
- Please respect the right of pedestrian when riding scooter. Avoid frightening pedestrians, especially the children. When pedestrians passing through, remind pedestrians and slowing down when passing. As far as possible from the pedestrian.
- You must strictly follow the safety requirements of this manual for riders in countries and regions, where there are no national standards and regulations for electric scooters, we shall not be liable for any liability, personal injury, accident, legal dispute, and all other unfavorable events resulting from the use of violating the instructions indicated in this manual.
- Please check the electric scooter for each time before riding. If you find that the parts are loose, the battery life is obviously reduced, the tire is slow to leak or excessive wear, turn to abnormal sound or malfunction, please stop using it immediately and please seek professional guidance or service.
- When use or park the scooter outdoors, please keep it properly and park it in the line of sight. When parking, it is recommended to turn on the app lock function, and use the mechanical lock to lock the scooter frame or tires to avoid stealing.
- Do not change gears or use APP in riding to avoid unnecessary injury.

## Chapter 8 Daily Maintenance

### Electric scooter cleaning and storage

If there are stains in the body of the electric scooter, wipe it with a small amount of water with a soft cloth. If it is difficult to clean, you can use a toothbrush with toothpaste to scrub it repeatedly and then use a damp cloth to clean it.

#### Note:

1. Do not use alcohol, gasoline, kerosene or other corrosive, volatile solvents to clean scooter, otherwise it will seriously damage the body and internal structure of scooter. It is forbidden to use pressure gun spray and flush scooter, make sure In shutdown state that the charging cable is unplugged and the rubber cap has been tightened when cleaning, otherwise it may cause electric shock or accident due to water intake.
2. When not in use, try to store the electric scooter indoors in a dry and cool place, and try to avoid outdoor storage for a long time. The outdoor environment of sun exposure, overheating and supercooling will accelerate the appearance and tire aging of the electric scooter, and reduce the service life of the electric scooter and its battery pack.
3. Even the electric scooter is fully charged and not use, you should still charging it every three months to avoid battery over discharge protection.

### Electric scooter battery maintenance

1. Do not use other models or brands of batteries, otherwise there may be security risks.
2. Do not touch the battery contacts and do not open the battery compartment to avoid the metal objects to touch the battery contacts, which may cause a short circuit or may damage the battery, or cause personal injury.
3. Only use the original charger for charging, otherwise it may cause damage or fire.
4. Inappropriate disposal of used batteries may result in serious environmental pollution, disposal of waste battery packs must be in accordance with local regulations. Don't litter the battery pack to protect the natural environment.
5. Do not place the battery in a high temperature environment higher than 45°C or lower than -20°C (for example, do not expose the electric scooter or its battery pack in the open air), otherwise it may cause malfunction, fire, or even fire risk.

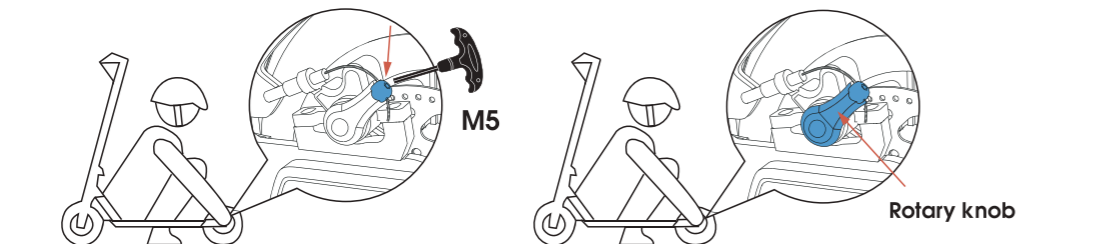
6. Under the normal working temperature of the scooter, the battery can exert higher mileage and performance. If used in an environment below 0°C, the battery life and performance will decrease. Below -10°C, the mileage may be only half or less.

**Note:**

It is forbidden for non-professionals to remove the battery pack. Failure to do so may result in serious appliances faults or safety incident.

**Disc brakes debug**

If you feel the brake is tight when you are riding, you can adjust the disc brake by loosening the screw on the rotary knob with a M5 hex wrench (As shown in below picture), turn the rotary knob to the right by a little and tighten the screw with a M5 hex wrench. If you feel the brake is loose, you can turn the Rotary knob to the left by a little after loosening the screw on the Rotary Knob with M5 hex wrench, and then tighten the screw.



## Chapter 9

### Specification Parameter Table

Parameters	Description	Specifications
Product Dimensions	LxWxH ( MM )	1120X520X1185
	Folding Size LxWxH(MM)	1120X520X530
Weight	Total Scooter (KG)	15
Ride Limits	Rider Weight Maximum (KG)	100
	Rider Age	16-50
	Rider Height (CM)	120-200
Main Parameter	Max Speed (Km/h)	25
	Max Mileage (KM)	≤35
	Max Slope (%)	10-15
	Road	Cement, asphalt, flat roads, etc., shall not exceed 1cm steps, and shall not exceed 3cm.
	Working Temperature(°)	-10-40
	Stock Temperature(°)	-20-45
	Charging Temperature	0-40
	waterproof level	IPX4

Parameters	Description	Specifications
Battery Pack	Battery manufacturer	Shenzhen World Electronic Co.,Ltd
	Battery model name	BSJ-30-A
	Rated voltage (VDC)	36
	Maximum Charge Voltage (VDC)	42
	Rated Capacity (Ah)	8
	Protection	Temperature, short circuit, under voltage overcurrent , overcharge, over-discharge
Motor	Rated Power(W)	250
	Max. Power(W)	540
Charger	Charge manufacturer	Shenzhen Fuyuandian Power Co.,Ltd
	Charge model name	FY0634201500
	Rated Power(W)	63
	Rated Voltage input (VAC)	100-240
	Rated Voltage output(VDC)	42
	Rated Current Output(A)	1,5
	Charging time(H)	6-6,5

**Endurance:** Electric scooters are fully charged, load is 75kg, ambient temperature is 25 degrees without wind, 18 km/h in safe mode.

**Kilometres:** However, the actual cruising range varies with driving habits, roads, ambient temperature, wind speed or other factors.

**Note:** Data and parameters vary by mode. Subject to change without notice.

**Cruise control:** It is not recommended to enable this function when the speed is over than 18Km/h, crooked road, crowded and vehicles, rain and snow weather.

## Chapter 10

### Warranty

#### Limited Warranty To Qualify for warranty service:

1.This product cannot be used for rental or commercial use.

2.This product cannot be used for competition.

#### LIMITATIONS OF LIABILITY

•This Limited 1 Year Warranty is non-transferable after the product's initial sale.

•No unapproved modifications can be made to the product, its performance, or otherwise, in order for this Limited 1 Year Warranty to remain in effect.

•No reimbursement is provided for towing, loss of time, loss of use, inconvenience, incidental or consequential damages.

•Warranty is void if weather-related water damage is determined. The owner is responsible for storage and protection from the weather.

•U•Go Mobility makes no warranty with respect to products or trade accessories not made by Tomoloo, including, but not limited to, motors, wheels and batteries, such products or trade accessories, such items being subject to the original manufacturer's warranty, if any.

•This Limited 1 Year Warranty does not cover minor surface blemishes, rips, tears, or other cosmetic damages due to normal use, or other intentional or unintentional damage to the product.

•This Limited 1 Year Warranty will not cover any damage which results from the application of improper cleaners, solvents, or chemicals to the product, water damage, smoke or soot, or from exposure to the saltwater, sea breeze, or salt.

•This Limited 1 Year Warranty will not cover any damage which results from aging, such as fading of paint, deterioration of plated surfaces, deterioration of rubber or plastics, or rusting.

•This Limited 1 Year Warranty does not cover improper repair or misdiagnoses of problems.

•This Limited 1 Year Warranty only covers parts due to manufacturer defect.

•Damage due to misuse or neglect, use other than as specified in the Owner's Manual, or use under abnormal conditions are not covered by this Limited 1 Year Warranty.

#### OWNER'S WARRANTY RESPONSIBILITIES

As the scooter's owner, you are responsible for the performance of the required maintenance. You may be denied a warranty claim solely because of your failure to ensure the performance of all scheduled maintenance. As the owner, you should be aware that you may be denied your warranty coverage if your device or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications. For any issue regarding your U•GO Mobility product, contact email: info@buzaglo.nl

## WARRANTY INFORMATION:

U•GO guarantees its products being free from construction and/or material defects, and provides a 2-year warranty on all genuine parts. U•GO provides a 5-year warranty on frame and fork. No warranty is given on parts open to normal wear and tear such as chain, sprockets, brake shoes, tyres unless it concerns a construction and/or material defect. This warranty is non-transferrable and gives only rights to the original purchaser of the bike. This warranty guarantees only the replacing of a defect part and/or reparation of the broken part. If warranty is given it does not automatically provides rights to any consequential damages. This warranty excludes defects caused by/or in cases of: commercial use, an accident, misuse, abuse, neglect, original parts which have not been replaced by original U•GO parts, changes which have been made on frame or fork, incorrect assembling and adjustment of parts and incorrect maintenance or any defects as a result of this. This warranty covers the reparation of the defect part and/or a substitute from the same quality. Wage costs for dismantling and assembly of parts and/or transport costs of the bicycle are not automatically covered by this warranty. Therefor a warranty case always needs to be claimed from the supplier before any reparation or replacement of a defect part. When offering a claim under these warranty conditions, the receipt of purchase as well as the bike or defect component must be handed over to the dealer. The claim must be made via the dealer where the bike was purchased and within a max time period of 2 weeks after the defect appeared. This to avoid extra damage. Acceptance of a warranty claim by U•GO does not automatically mean that U•GO also accepts liability for any damages suffered. The liability of U•GO will never exceed what is described in these warranty terms. Any further liability of U•GO for consequential damage is explicitly excluded.

\*Please refer to the Product manual for full warranty coverage and specifications.

## U•GO dealer:

Company: \_\_\_\_\_

Address: \_\_\_\_\_

Zip code: \_\_\_\_\_

City: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

U•GO type: \_\_\_\_\_

## Chapter 11

### APP Download Guide

#### APP Download Guide

U•GO Mobility APP can realize the interconnection between intelligent devices. Device that supports U•GO Mobility APP can be managed and controlled with U•GO Mobility APP.

#### Install U•GO Mobility APP

Search for U•GO Mobility in the App Store, download and install the app.

If you have downloaded U•GO Mobility APP on your mobile phone, please make sure that the app version is the latest one.

#### Add Device

1. Connect your phone to a WIFI or Cellular Data network.
2. Open the U•GO Mobility APP, and please register according to the app guidance when using it for the first time.
3. Enter the homepage of the app, click '+' and select 'Add Device', select 'Sports' - 'U•GO Mobility electric scooter' in the category, and manually add device according to the interface prompts.
4. In the scanned device list, click the device you want to add.

Only devices that support the U•GO Mobility APP can be added via the app.

5. Set the name and location of the device. After completion, the device is added successfully.

After successfully adding the device, the smart device will appear on the homepage of U•GO Mobility APP. Click the device on the home page of app and enter the device control interface to control the device.

## Function Introduction

This product has been connected to U•GO Mobility APP and can be controlled with the app.

